

Get to Know Your OneImaging Benefit

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Agenda

For today

- 01 Welcome & Introductions
- 02 Understanding Medical Imaging
- 03 How OneImaging Works
- 04 Employee Experience Walkthrough
- 05 Frequently Asked Questions
- 06 How To Enroll & Get Started



Understanding Medical Imaging

Radiology



Why Imaging Matters

51%

people ages 18 to 64
use imaging at least
once per year

2nd

most utilized service in
all of healthcare

13%

of health plan spending
on imaging

Common Types of Imaging

What members are most likely to experience when it comes to radiology.



MRI

- Highly detailed images of soft tissue and organs
- Uses magnets rapidly rotating to generate the image inside your body
- Common uses: brain, spine, joints

CT Scan

- Detailed cross-section images
- Uses X-Rays
- Common uses: injuries, organs, cancer evaluation

Ultrasound

- Uses sound waves
- Common uses: pregnancy, abdominal pain, blood flow

X-Ray

- Quick images of bones and chest
- Common uses: fractures, lung issues

Mammography

- Breast imaging for screening or diagnosis
- Uses X-Rays
- Common uses: routine (screening) or follow-up (diagnostic)

Comprehensive **Imaging Coverage**

800+ Imaging Exams Covered - From Mammography to Advanced Diagnostics

MRI

Abdomen
Adrenal Glands
Appendix
Ankle
Brain
Elbow
Hip
Knee
Liver
Neck
Pancreas
Pelvic Floor
Shoulder
Sinuses
Soft Tissue Problems
Spine
Thoracic Spine

CT Scan

Abdomen
Ankle
Appendix
Chest
Knee
Lumbar Spine
Neck
Pelvis
Sacrum & Coccyx
Sinuses
Spine
Temporal Bone
Thoracic Aorta
Thoracic Spine
Wrist

X-Ray

Abdomen
Cervical Spine
Chest
Clavicle
Facial Bones
Foot
Hand
Hip
Knee
Lumbar Spine
Mandible
Orbits
Ribs
Shoulder
Skull

Ultrasound

Abdomen
Arm
Bladder
Breast
Carotid Arteries
Gallbladder
Inferior Vena Cava
Kidneys
Leg
Liver
Lower Extremities
Pelvic
Scrotum
Thigh
Upper Extremities

Mammogram

Diagnostic
Preventive

How OneImaging Works

What Does OneImaging Do?

OneImaging helps members get high-quality medical imaging—like MRIs, CT scans, mammograms, and X-rays—at a lower cost.

Why it matters

- Access to MRI, CT, mammograms, X-rays, and ultrasounds
- Average savings of 62%
- 4,800+ vetted, high-quality providers nationwide

OneImaging makes imaging simpler and more affordable for **ExxonMobil employees and eligible family members as part of your health plan benefits through BCBS TX.**





OneImaging fixes the gap

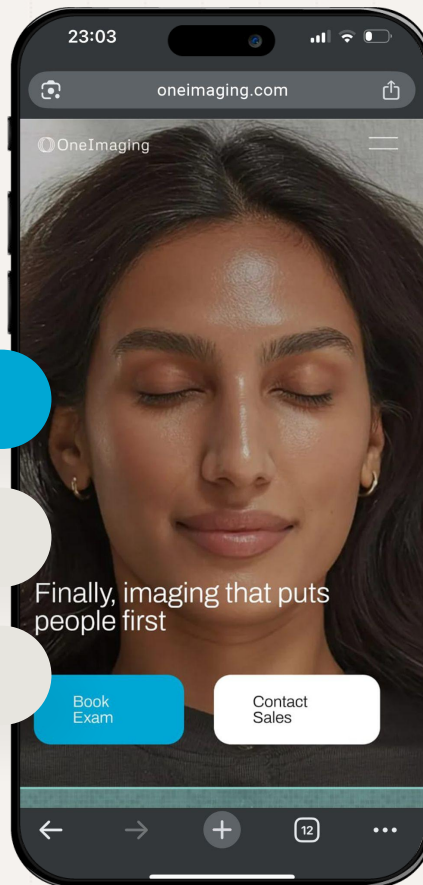
We remove the common barriers of traditional healthcare by offering fast access, transparent pricing, and no insurance red tape. Employees get the care they need, when they need it.

- ✓ Clear, Transparent Pricing
- ✓ Fast, Convenient Access to Care
- ✓ No Insurance Hassles
- ✓ Significant Savings for Employees

01 Select your imaging center

02 Select your availability

03 We'll be your support



Imaging in 3 Steps

OneImaging simplifies radiology, giving you the care you deserve without the headaches.



4,800+
Imaging Centers

48
States Across
the USA



High Quality **Centers**:

- ACR accredited facilities; State-of-the-art equipment and software.
- Board Certified Radiologists.
- ARRT or ARMRT Certified Technologists
- Radiology report provided to members and ordering physicians.

Seamless Integration with **BCBS TX**:

- No Surprise Bills: Imaging costs are processed directly through BCBS TX—just like any other in-network claim.
- Upfront Transparency: OneImaging calculates out-of-pocket costs based on BCBS TX benefits for employees.
- Simplified Payment: Member responsibility is collected upfront—no unexpected bills later.


Employee Experience Walkthrough

Employee Learns They Need Imaging

Imaging Order Sent to OnelMaging

From The Doctor

Orders Are Faxed To OnelMaging



NETWORKradiology
P: 216.291.8480 - F: 216.291.8490
REDUCING COSTS WHILE PROVIDING WORLD CLASS CARE

PATIENT NAME _____ D.O.B. _____ PH _____ DATE _____
PHYSICIAN NAME _____ PHYSICIAN PH _____ PHYSICIAN SIGNATURE _____
REASON FOR EXAM _____ INSURANCE _____

HIGH FIELD MRI 1.5T	MULTIDETECTOR CT	ULTRASOUND
WITH CONTRAST <input type="checkbox"/> YES <input type="checkbox"/> NO	WITH CONTRAST <input type="checkbox"/> YES <input type="checkbox"/> NO	
<input type="checkbox"/> BRAIN <input type="checkbox"/> ORBITS <input type="checkbox"/> PITUITARY <input type="checkbox"/> IAC <input type="checkbox"/> FACE <input type="checkbox"/> NECK <input type="checkbox"/> TMJ <input type="checkbox"/> PITUITARY <input type="checkbox"/> CERVICAL SPINE <input type="checkbox"/> FLEX/EXT <input type="checkbox"/> THORACIC SPINE <input type="checkbox"/> LUMBAR SPINE <input type="checkbox"/> FLEX/EXT <input type="checkbox"/> CHEST <input type="checkbox"/> ABDOMEN <input type="checkbox"/> MRCP <input type="checkbox"/> PELVIS <input type="checkbox"/> SHOULDER <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> UPPER ARM <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> FOREARM <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> ELBOW <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> WRIST <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> HAND <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> HIP <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> LEG <input type="checkbox"/> TIB/FIB <input type="checkbox"/> R <input type="checkbox"/> L	<input type="checkbox"/> CHEST <input type="checkbox"/> ABDOMEN <input type="checkbox"/> PELVIS <input type="checkbox"/> CT STONE STUDY <input type="checkbox"/> HEAD <input type="checkbox"/> ORBITS <input type="checkbox"/> IACS <input type="checkbox"/> TEMPORAL BONES <input type="checkbox"/> PITUITARY <input type="checkbox"/> SINUSES <input type="checkbox"/> LOW DOSE SINUS SURVEY <input type="checkbox"/> MAXILLOFACIAL <input type="checkbox"/> SOFT TISSUE NECK <input type="checkbox"/> MANDIBLE (NON DENTAL) <input type="checkbox"/> CERVICAL SPINE <input type="checkbox"/> THORACIC SPINE <input type="checkbox"/> LUMBAR SPINE <input type="checkbox"/> LEG <input type="checkbox"/> FEMUR <input type="checkbox"/> TIB/FIB <input type="checkbox"/> FOOT <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> SHOULDER <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> HUMERUS <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> ELBOW <input type="checkbox"/> R <input type="checkbox"/> L	<input type="checkbox"/> RIGHT UPPER QUADRANT <input type="checkbox"/> ABDOMEN <input type="checkbox"/> PELVIS (TRANSABDOMINAL) <input type="checkbox"/> TRANSVAGINAL <input type="checkbox"/> TRANSVAGINAL (BEFORE 12 WKS GESTATION) <input type="checkbox"/> OBSTETRIC (LEVEL II) ANATOMY <input type="checkbox"/> OBSTETRIC BIOPHYSICAL PROFILE <input type="checkbox"/> BREAST <input type="checkbox"/> THYROID <input type="checkbox"/> RENAL <input type="checkbox"/> SCROTUM <input type="checkbox"/> BLADDER <input type="checkbox"/> AORTA SCREENING <input type="checkbox"/> EXTREMITY NON-VASCULAR <input type="checkbox"/> DUPLEX CAROTID <input type="checkbox"/> VENOUS EXTREMITY (UPPER) <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> VENOUS EXTREMITY (LOWER) <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> HEPATIC VESSELS <input type="checkbox"/> OTHER _____

DIGITAL X-RAY
<input type="checkbox"/> CHEST <input type="checkbox"/> AP <input type="checkbox"/> PA/LAT <input type="checkbox"/> RIBS <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> BILAT

OR

From The Member

Text, Email, or Phone OnelMaging

Members let us know they need imaging and want to go through OnelMaging.

Method of receipt:

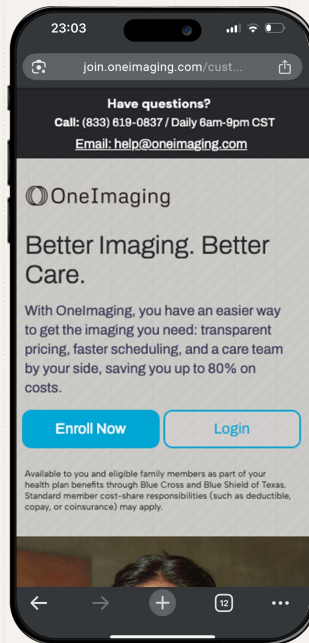
- Sent to us by member
- Retrieved after Prior Authorization alert

Employees need Prior-Authorization to get MRI or CT Scan.

Members Text or Call: (833) 619-0837

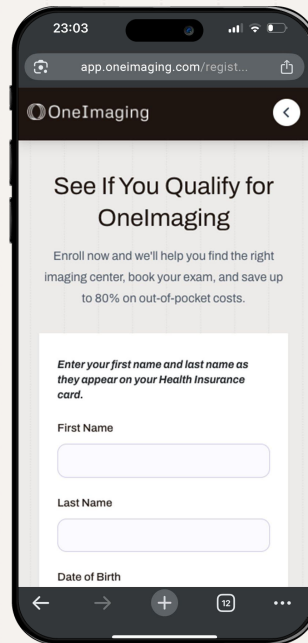
Employee Enrolls In OneImaging

Can be done in advance or after OneImaging receives referrals.



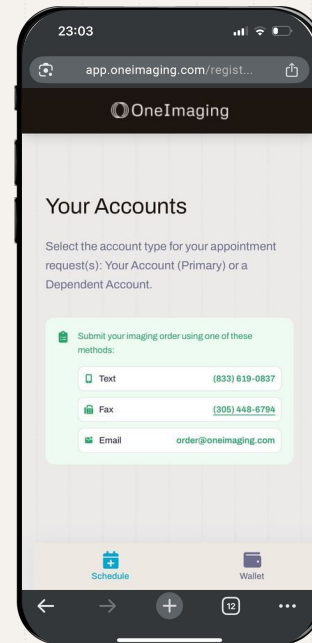
Step 1

Employee lands on their customer specific landing page and click “register now”



Step 2

Employee enrolls by entering name, DOB, and insurance member ID

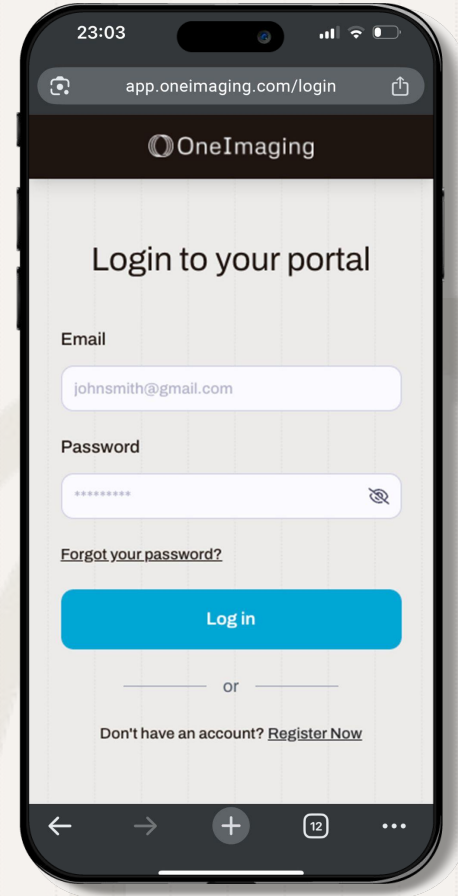


Step 3

Employee submits order through email, text, or doctor can send through fax

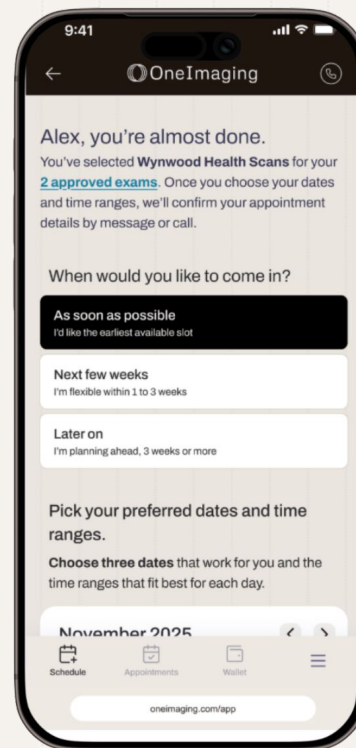
OneImaging Employee Experience Demo

Once the employee has registered and confirmed eligibility for the OneImaging program, the employee is able to log in at any time and request an exam.



OneImaging Employee Experience Demo

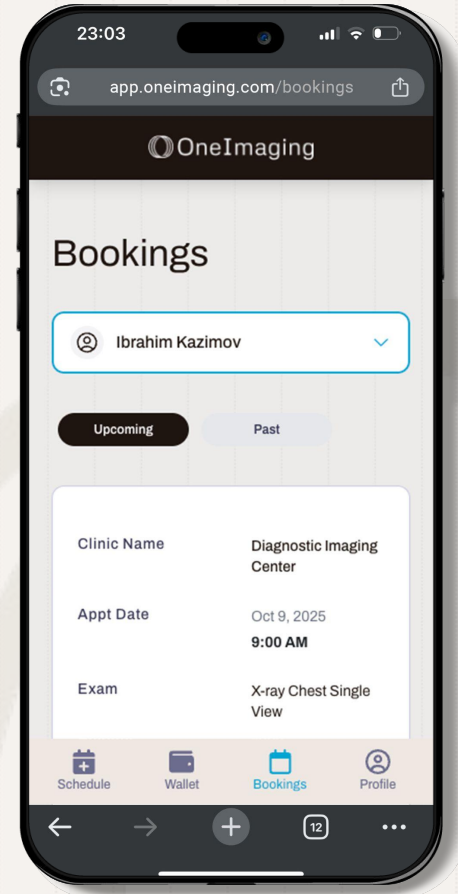
Once the order is received, the employee will be prompted to select the exams (if they have multiple orders) that way to schedule and provide dates/times that work best along with their preferred timeline (urgent, flexible, future).



OneImaging Employee Experience Demo

The employee fills out screens regarding important booking questions, in addition to the best dates and times for the employee.

Once appointment is confirmed with the imaging center, it will be under the employee's bookings section.



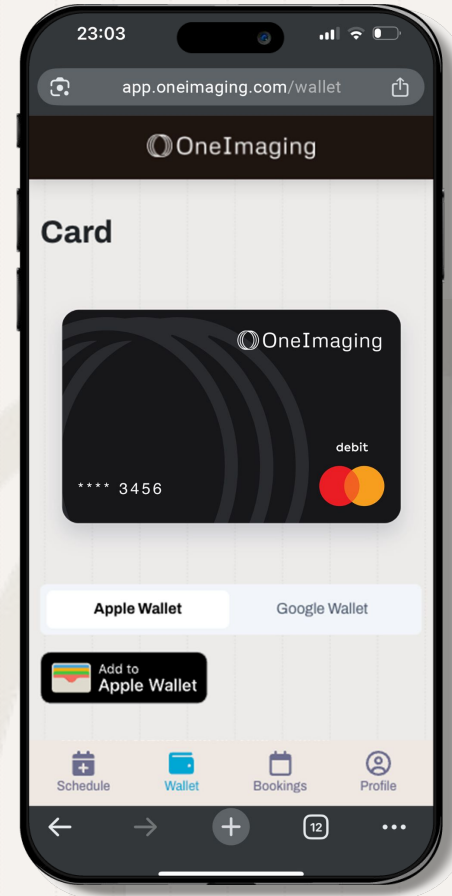
OneImaging Employee Experience Demo

The employee inputs their card to pay the employee responsibility portion.

Once paid, they are prompted to download the OneImaging digital card to their wallet.

This card will include ALL funds to pay for the full exam, including member responsibility and the remaining portion that OneImaging is paying for complete payment.

This is to be presented at the imaging center **instead** of the employees insurance card.





Real-World Member Impact: How Onelming Helps

Before Using the Onelming Program



I'm not sure where I'm supposed to schedule this.
How much is this going to cost me?
What do I do after I get the imaging order?

After Using the Onelming Program



I just completed working with Onelming to schedule my MRI—what a great experience! Easy, fast, and I found an inexpensive provider that saved me money and did the same for my employer.

Your representatives were professional and followed up on everything. I hope all of our employees embrace this great program!



Real-World Member Impact: Cost Savings

The member saved over **\$1,000**
on their exam with OneImaging

Exam:
MRI

Traditional Insurance Rate	\$1,532
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OneImaging Rate	\$465
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Total Savings	\$1,067
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*24 hours between order received and scheduling
completed*

Frequently Asked Questions

Frequently Asked Questions

Who can use this benefit?

OneImaging is available to you and eligible family members as part of your medical benefits through Blue Cross and Blue Shield of Texas. This includes dependents under 18.

Why use OneImaging instead of my usual imaging provider?

OneImaging helps you get high-quality imaging at trusted locations, with clear pricing upfront and much lower costs directly to you. For example, the average MRI through traditional insurance is \$1,500 vs. \$450 with OneImaging.

What should I do if my doctor has provided me with an order?

You can send it to us and we'll help you schedule your exam:

- Email a photo of your order to order@oneimaging.com
- Text a photo of your order to (833) 619-0837
- Have your referring doctor fax your order to (305) 448-6794

Frequently Asked Questions

I was asked to download a Digital Debit Card to pay for my imaging appointment. What is this and why do I need it?

When you schedule your exam through OneImaging, we cover the entire cost of your exam upfront—including your portion and the amount OneImaging pays on your behalf.

The Digital Debit Card is simply how that payment is made. You'll present it at the imaging center instead of your insurance card, so you don't have to worry about surprise bills, paying upfront, or waiting for reimbursement. It's designed to make the check-in and payment process as smooth as possible.

What if I don't have a smartphone or can't use the Digital Debit Card?

That's okay—you're not alone, and we've got you covered.

If you don't have a smartphone or have trouble using the Digital Debit Card, just let your OneImaging Care Navigator know. We'll coordinate directly with the imaging facility to make special arrangements, such as paying the facility by phone ahead of your appointment, so you can still receive your care without any added stress.

Frequently Asked Questions

Is it mandatory to go through OnelMaging?

Yes. It is required to use OnelMaging for all MRI and CT scan services.

Why are employees required to get MRIs and CT scans through OnelMaging?

Because CT scans and MRIs are high-cost services, using OnelMaging ensures you receive care at trusted imaging centers while significantly lowering costs—for example, the average CT scan costs \$1,700 through traditional insurance compared to \$300 with OnelMaging, a savings of \$1,400 for a single scan. These savings are passed directly through to you with less out-of-pocket costs.

Does OnelMaging apply to pediatric imaging?

Your young child is not required to use OnelMaging, but many families choose to because we regularly support pediatric imaging and can help guide you through the process while often delivering meaningful savings compared to traditional insurance.

Frequently Asked Questions

Is it required to get a mammogram through OneImaging?

No, mammograms are not required to go through OneImaging. But if you'd like, we can help schedule your exam at a high-quality facility and handle the back-and-forth with the imaging center to make it easier for you.

Who should I contact if I have questions about imaging or the program?

If you need help or don't have your imaging order yet, call or text **(833) 619-0837** or email **help@oneimaging.com**—our Care Team is available from 6 a.m. to 9 p.m. CST to assist you.

Who do I contact if I have a question from this webinar?

We're happy to answer any questions you still have! Just email us at **webinars@oneimaging.com**, and our team will get back to you. Please indicate who your employer is through.

Frequently Asked Questions

Are there exclusions from the requirement to use OneImaging for complex imaging starting January 1, 2026?

Yes, there are several common exclusions from the mandatory redirection to OneImaging for complex imaging. **Note:**

Each request must be reviewed and is not guaranteed.

- Emergency and inpatient imaging. Imaging performed during an inpatient hospital stay or emergency room visit will continue to follow standard care pathways and will not be redirected to OneImaging
- Members under age 18: Although OneImaging can support pediatric imaging, children are excluded due to the urgency and specialized care often required in these cases.
- Distance to nearest OneImaging facility: Members who reside 30 miles or more from the nearest OneImaging location are excluded due to accessibility concerns.
- Continuity of care: Members undergoing cancer treatment, in remission, or receiving ongoing monitoring may be excluded to maintain continuity with their existing care team. These cases are reviewed individually. Oncologists often prefer imaging to be performed at the same facility and by the same radiologist to ensure consistent and accurate comparisons over time.

How To Enroll & Get Started

Important Benefit Plan Change for 2026

Required:

ExxonMobil employees are required to use
OneImaging for all non-urgent/emergent
MRI's and CT scans*

Ultrasounds, X-Rays and Mammograms
are not required to go through OneImaging

**Please reach out to our care navigation team if there are
specific questions on required exams*





How to Enroll & Get Started

1

Enroll for OneImaging:

Simply visit join.oneimaging.com/exxonmobil or scan the QR code and follow the instructions to complete your registration and book an exam



2

Send an Imaging Order:

Has a doctor already given you a referral or imaging order? Send it to us and we'll help you schedule your exam

- ✓ Email a photo of your order to order@oneimaging.com
- ✓ Text a photo of your order to (833) 619-0837
- ✓ Have your referring doctor fax your order to (305) 448-6794

Need help or don't have your order yet? Call or text us at (833) 619-0837 and our team will reach out to assist you. Phone lines open 6am-9pm CST

A woman in a white lab coat is shaking hands with a smiling man in a beige t-shirt. They are in a medical setting, with a large medical machine visible in the background. The image has a warm, slightly desaturated color palette.

Thank you!

Still have questions from this webinar?
webinars@oneimaging.com