



Rally Engage FAQ

1. Why is the Rally site different?

- Rally has been updated to Rally Engage.
- You'll experience a fresh app and website design, so achieving your goals is more personalized to your needs.
- After completing the Health Survey and the Biometric Screening to earn the Culture of Health discount, choose focus areas, set goals, and track your progress as you support all aspects of your health, from activity and diet to emotional well-being.

2. Will my information from the prior Rally site (werally.com/client/exxonmobil/register) be migrated to the new site?

- Historical information will not be migrated.
- You will have until April 1, 2025, to access historical information from the prior Rally site. After that time, you will no longer be able to access the information.

3. Why do I have to create an account?

- Rally has now introduced Healthsafe ID, a new way to access the Rally portal. This will protect your information through dual-factor authentication.
- You'll need to create a Healthsafe ID account before accessing the Rally Engage platform.
- For instructions on how to create an account, [goto/RallyRegistration](#).

4. Is there an SSO?

- An SSO is in progress and will be established soon.
- Once established, you will have the ability to log in without a username and password via [goto/Rally](#).

5. Who can I contact for support?

- Contact Rally Engage technical support at 1-877-370-1130.