Life@Work Mobile App

Your life is on the go. Make sure your benefits information goes with you!

Download the new Life@Work Mobile App to access your benefits and process transactions wherever you go. The app has the same great features as the ExxonMobil Benefits portal and is just a tap away on your mobile device.

What can I do from my Mobile app?

- Access and utilize your benefits plans, tools, and resources regardless of device.
- Dynamic eligibility-driven portal cards for accessing health and wealth accounts.
- Ability to view benefit information "at-a-glance" and access additional details, such as benefit elections and fund investments.
- View benefits information, report life changes, complete enrollments and make plan or family member changes via any iOS and Android mobile device.
- Capture and store medical, dental, and vision benefit ID cards locally on your device.



For further information on how to download the app or register, please see link "Instructions" on main page.

Life@Work Mobile App: Home Page features

Benefit ID Cards

- Benefit ID Cards allows a user to take and store photos of their family members' benefit ID cards, e.g. medical, dental, vision, etc. and add notes.
- The cards can be easily viewed when needed, shared via email, text, and other options provided by native Operating Systems (Android/iOS).

Doc Upload

- Doc Upload allows for accessibility of the Document Upload functionality on the Mobile App.
- If the user has already uploaded documents, the document title, category and date uploaded will be displayed.

Website

- Website will route the user to the full Responsive Web Design (RWD) ExxonMobil Benefits Service Center portal site where they can complete all Health & Pension transactions, add or make updates to dependents and beneficiaries, view tools and change communications preferences.
- Users can deregister mobile app from 'Login & Recovery' page on ExxonMobil Benefits portal site.

Health Coverage Portal Card

• View snapshot of user's Health coverage(s); can click 'More' to expand and see all coverage(s).

Pension Summary - (DB) Portal Card(s)

• View snapshot of user's Pension information; can click 'More' to expand and see details

Life Events

• View or report life events/changes right from the registered mobile device based on the user's or the user's dependent(s) health coverage eligibility.

Notifications

• Notifications will display the same Alert & Opportunities listed on the ExxonMobil Benefits Service Center portal site.

Menu

• Menu line at the bottom of the screen navigates to 'Settings', 'Help', 'Private Policy', Term & Conditions', 'Third Party Licenses & Notices', general application information and 'Log Out'.

For questions, use the "Contact Us" ticket from the ExxonMobil Benefits portal or call the ExxonMobil Benefits Service Center at 800-682-2847.