

Annual Enrollment Instructions

Your Total Rewards—your personalized benefits portal

This guide provides everything you need to know about accessing and using the tools and resources available during Annual Enrollment through the Your Total Rewards portal.

It's important to review your benefits to ensure they continue to meet your needs, which may change over time due to evolving preferences or life events. The Annual Enrollment period is your opportunity to update elections and other choices that may have been set at the time of hire and remain in effect until changed.

Enrollment begins October 15, 2025 and ends October 31, 2025 at 11:59 pm CT. During this time, you can elect, change, or cancel your coverage for the 2026 plan year.



Let's enroll accessing the portal

If you haven't registered on the **Your Total Rewards** portal yet, follow the registration instructions posted on EM Family.

PRO TIP > Ensure your contact information—home address, email, and mobile phone number—is current. Having a mobile number on file allows the ExxonMobil Benefits Service Center to assist you more quickly if you need to unlock your account or reset your password.

How to enroll:

To access your Annual Enrollment site from a company device, **goto/yourtotalrewards**.

From any device (computer, tablet, or mobile phone), navigate directly to digital.alight.com/exxonmobil.

OR

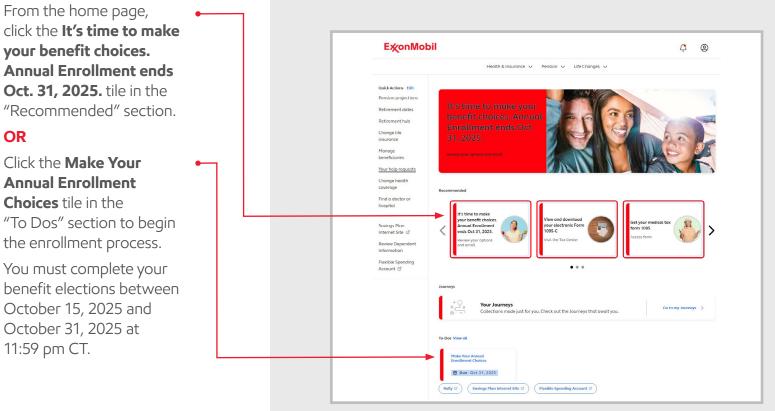
OR

To access the Your Total Rewards portal via exxonmobilfamily.com:

- In the "Annual Enrollment" section at the top of the page, select **Your Total Rewards** from the "Quick Links" on the right-hand side.
- Alternatively, click **Enroll in Benefits** under the "Explore More" section to learn more.

You can also manage your benefits on the go using the Alight Mobile app, available for download from the App Store or Google Play.

If you haven't created a user ID and password, follow the registration instructions posted on EM Family.

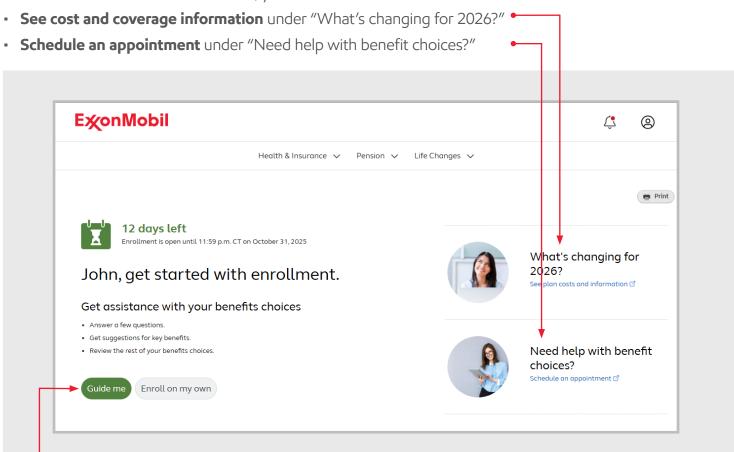


How to enroll—continued:

Options

Before Annual Enrollment (AE), review the Employee AE Guide to understand your health coverage options so you can make the elections that best fit you and your family.

From the Enrollment welcome screen, you can:



- When you're ready, you can choose two ways to enroll:
- Click **Guide me** to go through a series of questions about your estimated health care needs and to get a suggestion for your best option.
- Click Enroll on my own to go straight to your Benefits Summary page, where you can review your coverage, compare your options, and make changes.

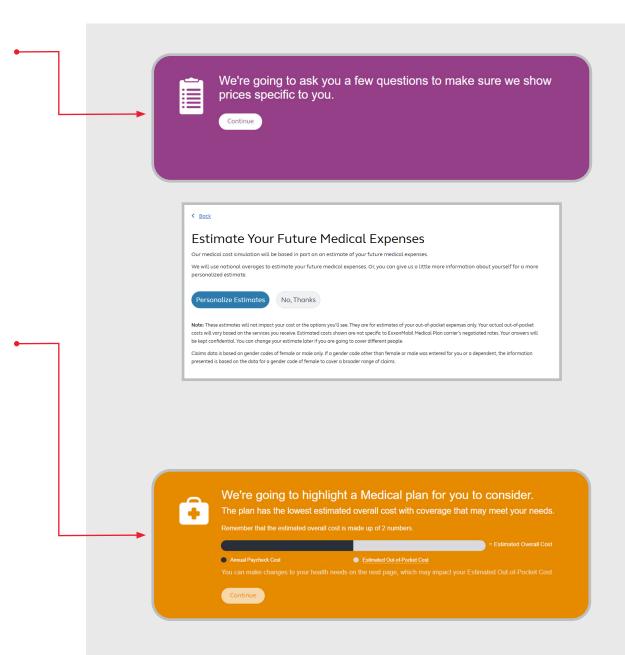
How to enroll—continued:

If you clicked **Guide me**, simply follow the prompts. You'll be asked some questions about:

- Health care visits
- Medical expenses
- Prescription information
- Medical procedures
- Medical coverage

The answers you provide will not be shared with the Company and are kept confidential. They are used to help the system suggest options for you and your family based on your situation and are not retained after you complete Annual Enrollment.

The information contained in this tool is not intended to replace or amend the Summary Plan Description (SPD) or Plan Document.



This screen will show you the medical options available for you and your family. Your enrollment experience is unique and personalized to you. The options shown on your screen may be different from the picture to the right. You can:

1 Explore

Explore Your Current Coverage.

Change

Change who's covered.



3 Compare

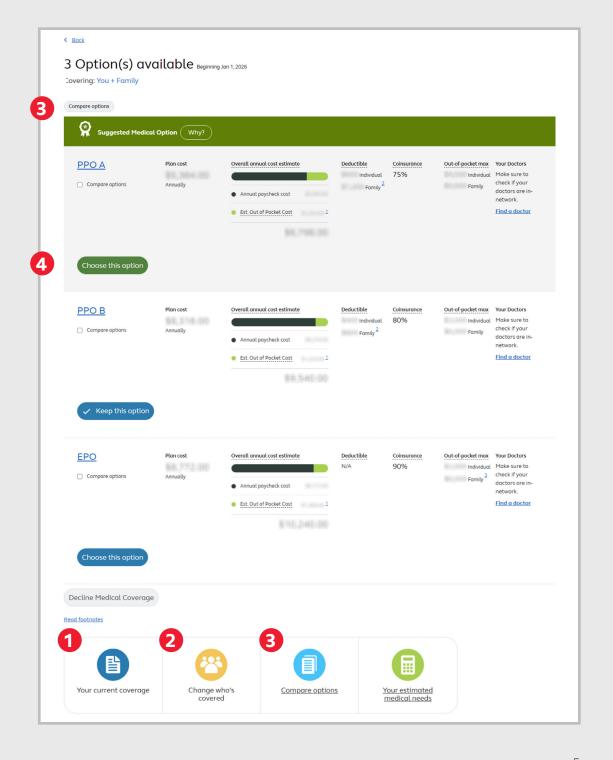
To help you make the most informed decision when selecting your benefits, you can see additional details for the available options. Click **Compare options** and choose up to three options to compare in greater detail.



4 Choose/keep

When you're ready to continue, click to select the best option for you.

You may be prompted to update your Health Care Flexible Spending Account contribution.



Here's a tour of the site and tips to customize your experience

1 Summary view

You can toggle to see a side-by-side comparison of your current benefits and your elections for 2026.

2 View/change

You can click **View/Change** next to any of your benefit options to open a guided experience that will help you review and make changes for that benefit. For medical, dental, and vision, you can choose your coverage and who's covered, as well as add or change your dependents.

3 Cost details

Click **Cost Details** to see more details on the cost of your medical option.

4 Confirm elections

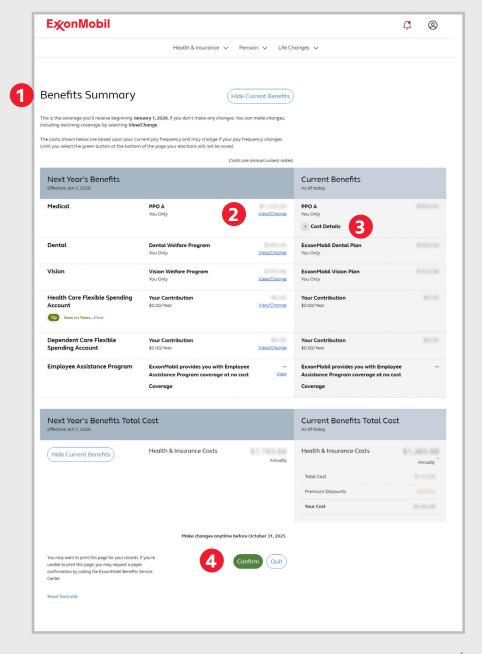
When you're ready, confirm your elections and continue the enrollment process. You can come back and make changes to your selections at any time during the enrollment window.

Please note that life insurance information will not be displayed during the Annual Enrollment process. Therefore, your current life insurance coverage information will not be reflected in the Annual Enrollment confirmation of benefits. However, you can view and update your life insurance elections at any time by visiting the Your Total Rewards portal. Simply select **Change life insurance** under "Quick Actions" on the home page.

For the best experience, use Chrome, Firefox, Edge, or Safari. Using Internet Explorer may prevent you from having a successful enrollment experience. If you opted to enroll on your own, you'll be taken directly to this page.

The Benefits Summary page will show your selected benefits for next year.

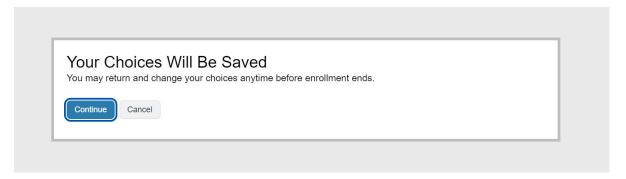
This page is your main hub for viewing and updating your benefit elections during the 2026 enrollment period.



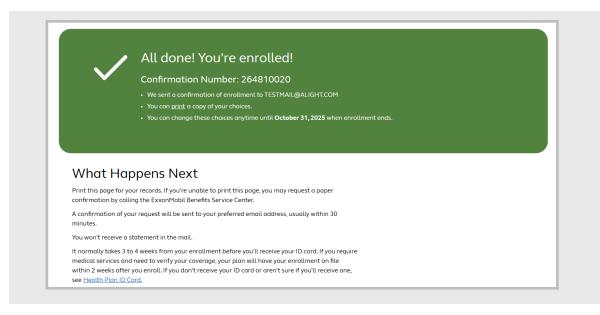
Confirm benefits

Confirmation:

After reviewing your Benefits Summary page, confirm your elections. Your elections will be saved and you'll be able to make changes before the Annual Enrollment window closes on October 31, 2025 at 11:59 pm CT.



If you see the confirmation screen—congratulations! You've successfully completed your enrollment. A confirmation will be sent to your email on file or delivered via regular mail. You may also print the confirmation page for your records. Be sure to review any important follow-up messages shown on the screen. These may include actions required based on your benefit elections.



PRO TIP > If you have questions or need assistance with your enrollment process, contact a benefit representative at **1-833-776-9966**.

You can also start a web chat. From the home page, scroll down and click **Contact Us**. Select **General Information**, then **Chat With Us**, 8 am to 4 pm CT, Monday to Friday.

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7